## 911 Warning!

This is an Interconnected VoIP phone service. 911/E911 Service may be limited or unavailable. Please have a secondary way of calling 911 in case of any emergency. Also be prepared to provide the 911 Operator your current address and/or physical location.

Emergency calling service/911 might not be available from this line under certain circumstances, including but not limited to:

- During an electrical power outage
- During a broadband service outage
- Relocation of your WorldSpice Equipment from the Service Location of Record

**IMPORTANT:** Even if you are not using your WorldSpice Voice Services (Interconnected VoIP service) and equipment at your Service Location of Record, emergency calls will be routed to the Public Safety Access Point for that address. This may result in the delay or unavailability of the required emergency service. When making an emergency call using this service, you should be prepared to provide your current address and physical location.